

ANNUAL REPORT 2020

Unaudited Fiscal Year 2020: July 1, 2019 to June 30, 2020

Letter from the Board President

Dear Friends,

It is a privilege to again address you as together we reflect on what the last year has meant for LIFE CIL and the consumers we serve. Without question, no one could have predicted what was to come in 2020, and I stand in awe of what this center has been able to accomplish despite the odds.

Last year, I addressed the ongoing challenge of access to public transportation in Bloomington Normal community. The tireless advocacy in promoting access to transportation for all by Conan Calhoun, LIFE CIL Disability Rights Advocate, and Ms. Benecke, continued into 2020. Today, I'm pleased to share that after *years* of advocacy, Connect Transit pledged that 100% of its stops will be accessible by 2024! This marks a significant reduction in the implementation timeline, with the original plan to occur over a twenty year (rather than the current four year) period. Additionally, during an earlier COVID re-opening phase when only outdoor dining was permissible, our team successfully advocated for accessible outdoor dining in the towns of Normal and Pontiac.

Operating in the midst of an ongoing global pandemic has required creativity and adaptability by our team and the consumers we serve. In the immediate aftermath of COVID-19, staff continued to serve consumers through remote work. The team leveraged Zoom to connect with each other and with consumers, and once safely back in the office, implemented new ways to meet consumer needs (i.e.,

curb-side pick-up and drop off of equipment loan items). Transition classes continued uninterrupted by utilizing technology and, believe it or not, we were able to move people out of nursing homes through virtual meetings and apartment showings. In fact, we have helped five people transition from nursing homes to their own homes in 2020 already, four of which transitions occurred in a COVID-19 environment!

With so much change throughout 2020, I take comfort in knowing LIFE CIL's mission holds steady: to advance equality and integration of all persons with disabilities through local, state and national advocacy, through education of those with disabilities about their rights and responsibilities, through provision of support services, and through increasing community awareness about disability issues. We continue to fulfill our mission under the leadership of our Executive Director, Rickielee Benecke, who continues to rise to the many challenges and opportunities her role provides. COVID-related budgetary pressures will continue to challenge the center in the months and perhaps years ahead, yet with the utmost confidence in LIFE CIL staff and with the support of all of you, I know we will continue to overcome obstacles and fulfill our mission.

All my best to you and yours for a happy and safe holiday season! Sincerely,

Sincerely,

Erin Engle

Board of Directors

Officers:

Erin Engle, President

Cindy Hauk, Vice President and Treasurer

Renee Ingalsbe, Secretary

Directors:

Wesley Cowden

Monica Innis

Melissa Kearney

Liz Malone

Jim Martin

Cecilia Ruffin

LIFE CIL Team

Management Team:

Rickielee Benecke, Executive Director

Meri Helbig, Program Director

Brianne Anderson, Administrative Services Director

Direct Service Staff:

Conan Calhoun, Disability Rights Advocate

Vicky Hogan, Community Living Advocate

Andrea Kindseth, Community Reintegration Advocate

Melissa Melvin, Independent Living Advocate (Pontiac)

Kim Tarkowski, Vision Access Advocate

Shannon Tarkowski, Independent Living Advocate

Support Staff:

Keith Adams, Custodian

Jasmine Gibs, Administrative Assistant

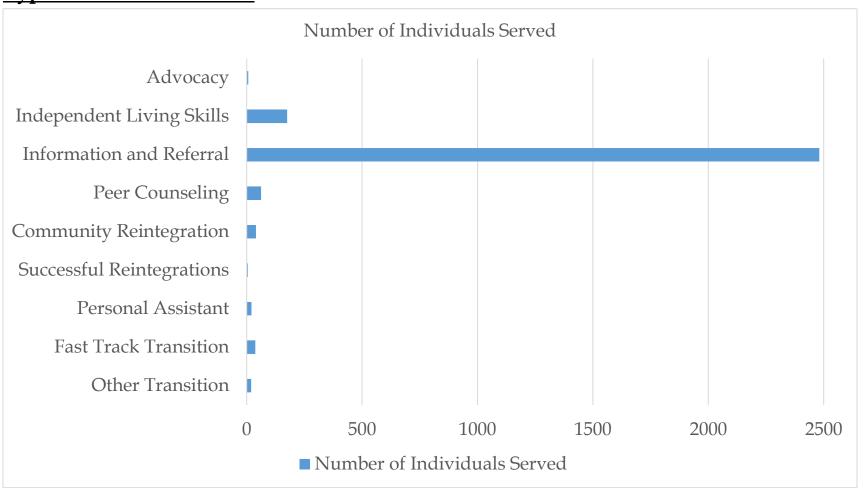
Contractual:

Chris Bergstrand, Accountant

Program and Service Highlights

2,637 lives impacted from July 1, 2019 to June 30, 2020

Type of Service Provided:



Individual Services

156 individuals received extended individual services this year.

Ages

Ages	Number Served
Under 5	0
5-19	3
20-24	5
25-59	32
Over 59	113
Unknown	3
TOTAL	156

Gender

Gender	Number Served
Male	54
Female	102
TOTAL	156

Ethnicity

Ethnicity	Number Served
Native American	0
Asian	2
African American	14
Native Hawaiian	0
White	137
Hispanic	0
Two or more races	1
Unknown	2
TOTAL	156

Primary Disability

Primary Disability	Number Served
Cognitive	13
Mental	8
Physical	15
Hearing	1
Vision	109
Multiple	5
Other	5
TOTAL	156

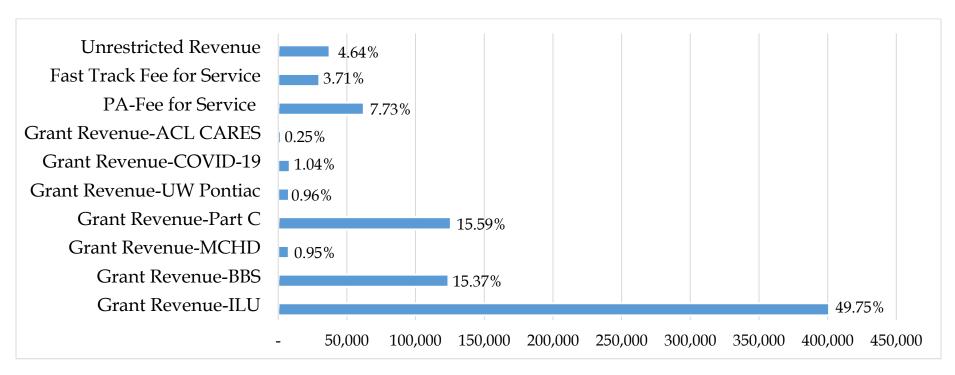
Staff Time Spent on Community Activities

Staff Activity	Hours of Staff Time
Staff Training	516.5
Systems Advocacy	227.25
Community Education	183.25
Outreach	81.25
Technical Assistance	13.5
TOTAL	1021.75

Revenue and Expenses

July 1, 2019 to June 30, 2020 (unaudited)

Total Revenue: \$806,121



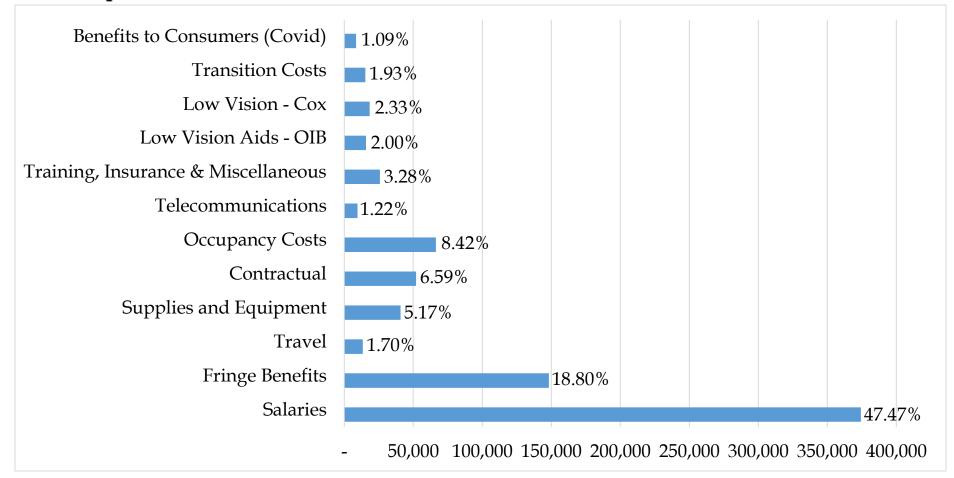
NOTE: Unrestricted Revenue includes:

- Grant Revenue Unrestricted
- Donations and Memorials

- Global Youth Citizens Donations
- Membership Dues
- Fund-Raising Income

- DHS Program & Workshops
- ITAC Revenue
- Interest Income
- Miscellaneous Income

Total Expenses: \$788,519



Income over expenses: \$17,602



Down 41.0% from last fiscal year

FY2019 Income over Expenses = \$42,922

Last year, income was \$780,156 and expenses were \$737,235